

## **BEAUTY ADVISORS / SKIN SPECIALISTS**

*(Part time)*

### **Requirements:**

- Higher Technician or Master in Cosmetics and Dermopharma
- Part-time job, Internship or freelance to be determined.
- Extensive experience in the dermo-cosmetic area, with skin knowledge (functions and types of skin).
- Notions and/or knowledge in make-up.
- Good physical appearance and good communication skills (oral and written).
- Clear vocation for customer service and advice, experience in dealing with customers.
- Important commercial profile, experience in sales techniques and sales arguments.

### **Functions:**

- Receive skin test results, analyze them and prepare a personalized response adapted to the customer's needs, recommending the products needed for good skin care.
- Live chat interaction to answer users' questions and offer solutions to the problems that may arise.
- Follow-up of enquiries (chat, email or telephone).
- Attendance to training courses of the brands, with in-depth knowledge of the characteristics of all the products.
- Follow-up and control of customer files, having the latest purchases (date and products) updated.
- Direct communication and feedback with Marketing Team.
- Follow up of stock information, to recommend products in stock at each time.
- Orientation to the client, transmitting a personalized treatment at all times.
- Be active and proactive with customers

### **What we like from this job:**

- Flexible project, very ambitious and fun
- Direct contact with a lot of cosmetic market brands (luxury, independent, international and national brands) from which constant training will be obtained
- In the future, you can build your own team of Beauty advisors and lead our Department